



Visit us on the web
www.csidfl.org

Get notified of crucial information, weather advisories, missing children/adults, criminal activity, & homeland security issues.

Code Red automation delivers a voice message to all enrolled Coral Springs residents. Make sure your phone number is updated & valid.

Sign up by visiting the opening page of our website and choosing the Code-Red Option. CSIDFL.ORG

CSID is proud to sponsor the only Drug Disposal Initiative Program in the County. When you are ready to dispose of any prescription medications, please contact CSID to receive a free medicine disposal pouch. CSID is providing disposal pouches to our residents at No Cost. Residents should contact CSID to receive their free drug disposal system.

This is one way to help keep our water supply free of harmful chemicals and pharmaceutical drugs. It is more of a problem than you might think.

Do your part to help keep our water supply safe.

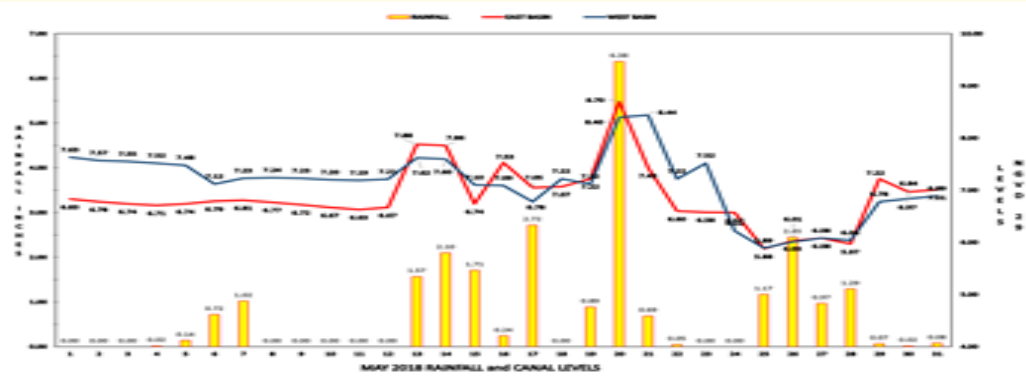
Contact CSID for a free disposal pouch. Call customer service at: 954-753-0380 or log onto www.csidfl.org/contact

Coral Springs Improvement District

JUNE 2018 Newsletter

The rainy season is upon us.

I am sure we all remember the seemingly endless days of rain that hit our area during the weekend of May 18-20. CSID received an unprecedented 8" of rain in a 6 hour over-night period. Then, the Memorial Day weekend brought a lot more rain to the already saturated ground. Once again, CSID drew down the canal levels early in order to have room for the amount of inflow we were expecting to receive. As in the past, our crews managed our pump stations throughout the storm to be certain there wouldn't be any flooding of homes or businesses.

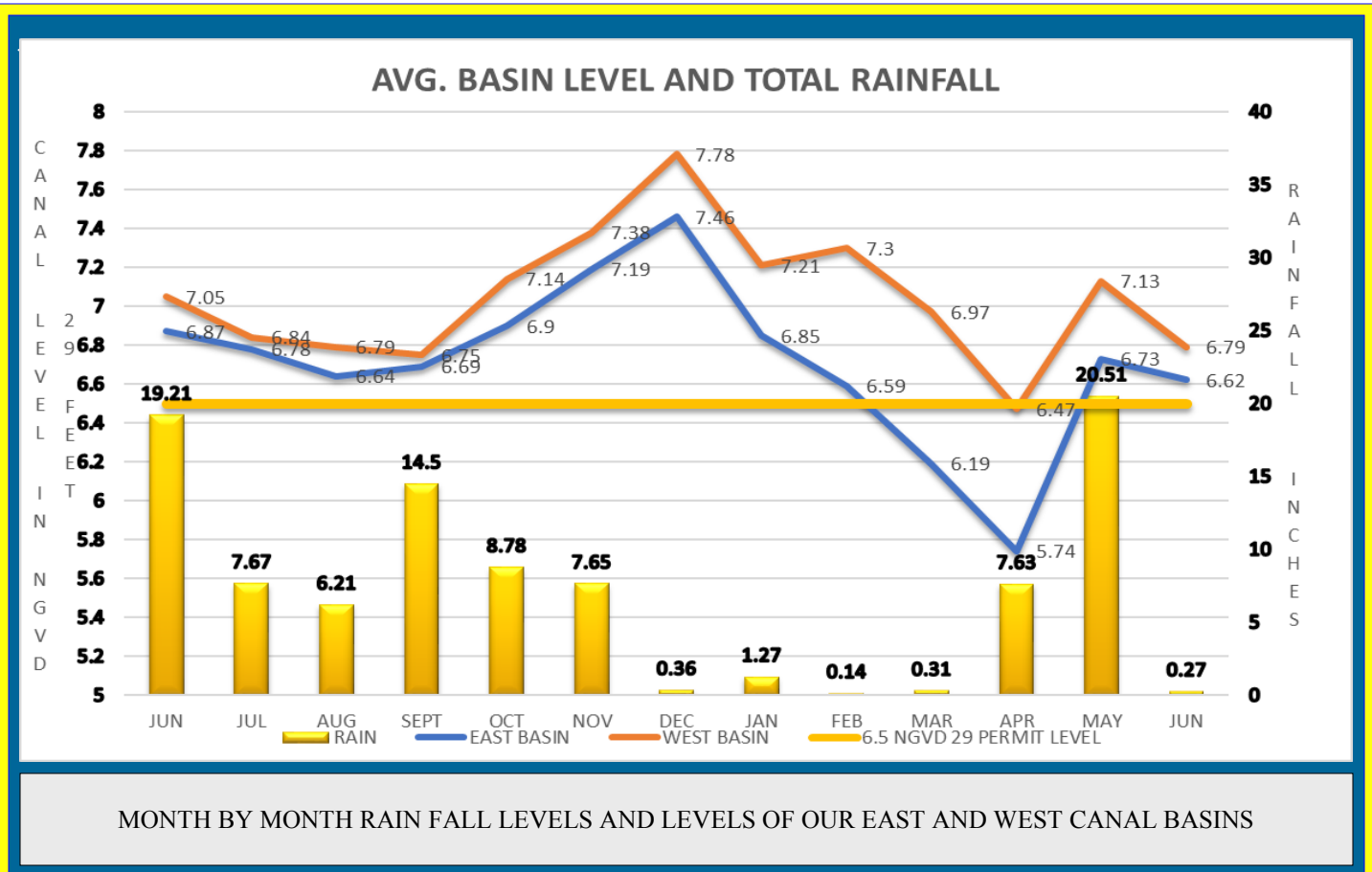


CSID is fortunate to have installed electronic canal-level telemetry in 6 different areas of our canal system. Our staff is able to monitor different areas of our canal system in real time by simply opening an app on their phone. This same system is also used to manage our 41 wastewater lift stations in real time. We are able to monitor the electrical power at every lift station and react when the power goes out. We are also able to review "pump run times" to make sure each lift station is able to push the sewage away for each neighborhood and into our force main.

Another positive feature of our telemetry system is ability to draw on months and months of history and then analyze trends in weather conditions and equipment performance.

With each new fiscal year, CSID budgets 150 Toilet Rebate credits at \$99 each. CSID allows two rebates per home. We have awarded 62 toilet rebates since 10-1-17. Reserve your rebate today! Please **read the program guidelines on our website, csidfl.org or contact Brian at 954-796-6657 for more information.**





“CALL CSID FIRST” for SEWER BACKUP ISSUES

If you experience a sewage backup in your home, **you should always call us first.** Our **“CALL CSID FIRST”** program allows us to evaluate the situation and possibly correct the clog without the need for you to contact a plumber and incur an expense. CSID is equipped to remedy the situation or, at the very least, get your drains flowing again until you are able to contact a plumber.

Since January 2018, CSID has been called out on 33 sewer backup issues. Most of those backup issues were corrected by CSID with NO COST to the property owner. There were other times when CSID evaluated a clogged sewer by using our sewer line video camera. Again, this service was provided at NO COST to the home owner. We can only help with sewer issues when you **CALL CSID FIRST.**

If you decide to call a plumber before CSID and are told the obstruction is on the District's side of the line, then CSID will not reimburse you for the plumber's invoice.

CSID personnel are available 24 hours a day, 7 days a week. Call 954-753-0380 option 1 We are here to serve.



Notice of Public Hearing to discuss methodology for Drainage Assessments FY2018/2019

The meeting will be held at Coral Springs Marriott on July 23rd at 4 PM

For more information please contact CSID at 954-753-0380



Receive a \$250.00 check from CSID when you install pervious driveway pavers.

Beginning with our new fiscal year on October 1st 2018, some improvements to your driveway may qualify for a \$250 rebate.

The CSID Board of Supervisors passed a resolution that allows for a one-time \$250 rebate, for up to 50 PRE-APPROVED residents per year, who replace their existing asphalt or cement driveway with pervious pavers. (Tile or other impervious materials do not qualify under this program).

Interested residents can start planning early. The rebate program will begin in October 2018, and begin with our new budget for the fiscal year. Program rules will be posted on our website **csidfl.org** (just like our toilet rebate program). Thin pavers that are applied to an existing hard surface (asphalt or cement) do not qualify under the program.

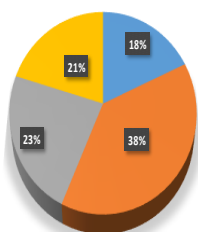
HERE IS A LIST OF SOME ITEMS TO PUT INTO YOUR HURRICANE KIT THIS YEAR

Assemble this now. Put aside in a special box. Keep heat-sensitive items inside home and rotate stock throughout season:

Flashlights, extra bulbs, clock (wind-up or battery-operated), battery-operated radio NOAA emergency radio, extra batteries, toilet paper, matches (camping stores have waterproof matches), scissors, plastic garbage bags, fire extinguisher, clean change of clothes, rain gear, sturdy swamp boots, fully charged battery-operated lanterns, (don't use candles and kerosene lanterns). they are fire hazards. Map of the area, list of phone numbers, copy of insurance policy. Get enough nonperishable foods now to last two weeks, then put them in a box and leave them alone. (Note: Canned and other prepared foods that are salty or dry or high in fat or protein might make for good provisions, but they'll also make you thirsty). Water: Enough for 1 gallon of drinking water per person/per day, for one-week minimum. Water for two weeks is ideal. (Also, figure another 1 gallon per person/per day of water for washing hands, flushing toilets and for pets.) Don't forget ice or dry ice. Shelf-stable milk and juice boxes, canned and powdered milk, beverages (powdered or canned, fruit juices, instant coffee, tea). Raw vegetables that don't need refrigeration (will last only a few days), canned vegetables and fruits or dried fruits. Prepared foods (canned soups, beef, spaghetti, tuna, chicken, ham, corned beef hash, packaged pudding). Snacks (crackers, cookies, hard candy, unsalted nuts), snack spreads (peanut butter, cheese spreads, jelly). Cereals, sugar, salt, pepper bread and dry and canned pet food.

A good source for information about being prepared is on the website <https://www.READY.GOV/build-a-kit>

Payment Breakdown



In May 2016, we reported that 43% of all payments were made by way of Check. Now, 2 years later, that percentage has fallen to 21%.

More customers are taking advantage of the 3 ways to pay your water/sewer bill electronically. You can remit payment online at our web portal, **csidfl.org** or you can log onto your personal bank website and set up electronic payment thru your bank, or you can enroll in our Auto-Draft payment program wherein we send a file to our bank and our bank retrieves the funds through Draft. If you still wish to send CSID a check each month, then feel free to ask us for preaddressed payment envelopes.

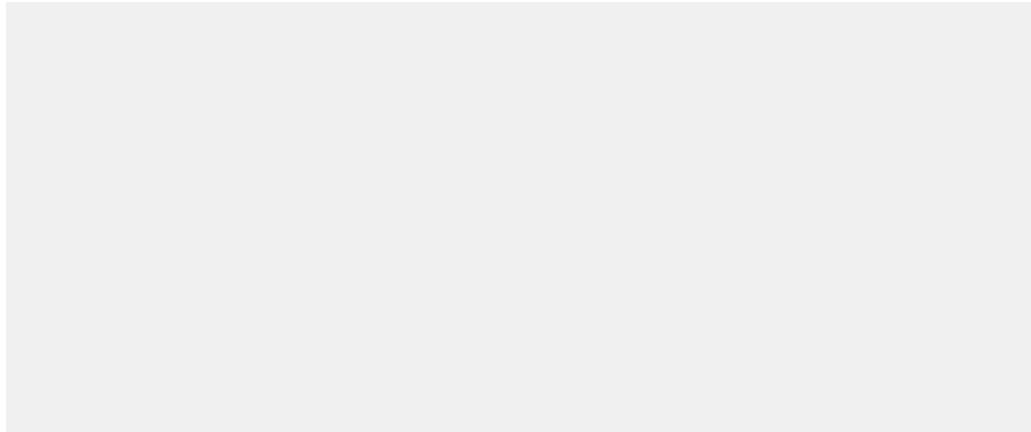
	Direct from your bank
1. ACH/Debit	
2. Credit Card on CSID's website	
3. Online payments thru your bank	
4. Checks & Money Orders	



Coral Springs Improvement District

10300 N.W. 11th Manor
Coral Springs, Florida 33071

Phone: 954-753-0380 ▪ Fax: 954-753-8784 ▪
www.csidfl.org



CSID just went through an interesting month of May. Our sub-contractors completed the removal of all the trees that fell into our canals during Hurricane Irma. The final cost may be about 2 million dollars. Part of the cleanup was accomplished during the record setting rains that we experienced. CSID received a little less than 21 inches of rainfall in May. The average amount of rainfall for a year in South Florida is between 55 and 60 inches. With expertise and dedication our drainage department managed the inflow and there wasn't any flooding within the District.

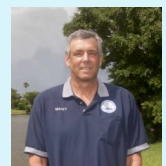
CSID-Drainage Fund has gone through most of the reserves with the repair of canal banks and the removal of hurricane debris. CSID will hold a public hearing on July 23rd to discuss the need to adjust the yearly Drainage assessment on your yearly tax bill so we will be able to meet the challenges ahead. The increase adjustment is needed to ensure we will be ready for any future storms and for work on our aging infrastructure. The Board looks forward to seeing you at the Public Hearing on July 23rd at 4:00 PM. The meeting will be held at the Courtyard Marriott, 620 North University Drive.

The Board of Supervisors renamed our passive park to honor the Marjory Stoneman Douglas High School. Plans for the park will be made with the input of the residents of West Glen, consultation of MSD students and the CSID Board.

We wish everyone an enjoyable summer.

Dr, Martin Shank

President, CSID Board of Supervisors



The Board meets at 4pm on most 3rd Monday's of each month. Plan to join us!